

8-1987

Beacon Light: August 1987

St. Cloud Hospital

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Saint Cloud Hospital Beacon Light

A personal touch

Saint Cloud Hospital offers patients escort, shuttle services



Escort Dennis Bares makes sure a patient gets safely to the maternity unit.

There is no chance of getting lost when there is an escort around.

Because some people are unfamiliar with Saint Cloud Hospital, an escort service was established to help patients and visitors get to the right departments and services.

The service, on a trial basis since January, has been so successful that it is now permanent and has plans for expansion.

"In health care," said Bill Becker, manager of security and safety, "we use terminology like endoscopy and radiology; but what are they? For example, if a person is here for an X-ray they may be standing directly under the radiology sign and may still not know where to go," he said.

Escorts are available to assist the patients in and out of their vehicles, help with any luggage and, if necessary, park their cars for them. They also assist security and safety officers by informing people where to park their vehicles.

Basically, the escort service was started to accommodate same day surgery patients and outpatient services, according to Becker. These patients come to Saint Cloud Hospital and register usually between 5:30 a.m. and 8 a.m. After registering, they are escorted to the proper department.

People are usually anxious about coming to the hospital for surgery, tests or other procedures. "The last thing we want is for them to get lost," Becker said.

"I think patients and visitors appreciate the service," said escort Deanna Sable. "For a lot of people the hospital is a big, unfamiliar place and easy to get lost in."

"The patients are a lot more comfortable when they are greeted with a friendly smile," Becker said. "They are not just at the hospital to receive a test, have surgery or some other procedure. They are important to us."

"If I make someone smile or get their mind off surgery," said escort Kelly Huffman, "I feel like I have accomplished something."

Saint Cloud Hospital is receiving

many positive comments from patients and departments that the escort service eliminates confusion.

"The escort service is a wonderful way to welcome people to Saint Cloud Hospital," said Jackie Peterschick, manager of same day surgery. "It is a personal way to care for our patients."

"Having the escort system helps keep the nurses on the units," said Trish Theisen, manager of endoscopy and outpatient services. "It also gets the patients back to their rooms faster."

The escort service has expanded. A shuttle service was incorporated the week of July 12-18, on a three-month trial basis, to take patients and visitors from the parking lots to admissions and the main lobby. From there the escorts will guide the patients and visitors to the departments or services of the hospital.

St. Cloud Toyota-Subaru has donated a van to use during the

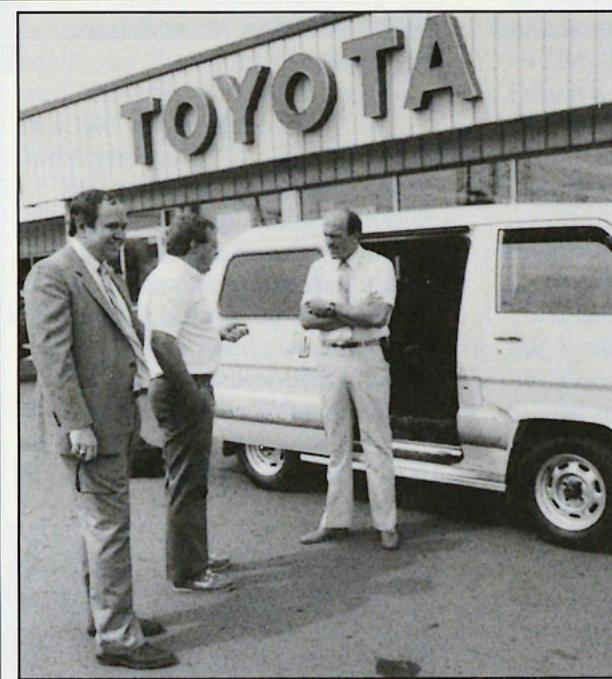
three-month trial period.

The new shuttle service will accommodate a lot more people, according to Becker. The escorts begin at 5:30 a.m. because the same day surgery rush is usually in the early morning. Instead of ending at 12:30 p.m., the escort service has expanded its hours to 9 p.m., taking into account that evening visiting hours end at 8:30 p.m.

"I enjoy meeting, visiting with and helping people," said escort Dennis Bares. "Hopefully my positive attitude will make the patients feel better when they are depressed or scared about going to surgery."

"I think the new shuttle service will be a great benefit for people who have a hard time walking very far," he said. "It also shows the hospital's professionalism and good hospitality."

Written by Chris Hanson



A special thanks goes to Mike Dockendorf and the folks at St. Cloud Toyota-Subaru for donating the use of the van during the three-month trial period of the shuttle service. Pictured from left to right are Niels Nielsen, vice president of patient care support services, Mike Dockendorf, and Bill Becker, manager of safety and security.

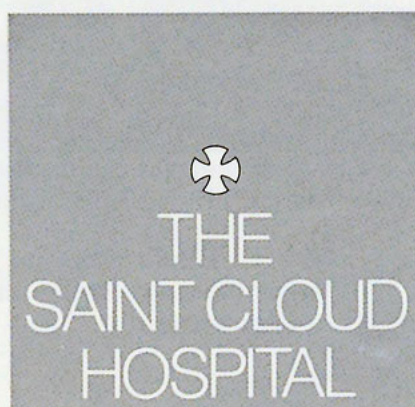
New SCH logo emphasizes high tech, high touch image

During the past several years, Saint Cloud Hospital has been expanding and updating to establish itself as a regional medical center. Along with this process came the adoption of a new logo.

The bold letters, THE SAINT CLOUD HOSPITAL, encased in a gray, solid color square and highlighted by the thinly outlined Benedictine Cross establishes several images.

Its solid mass embodying the

ON THE COVER: SCH now has a shuttle and escort service for its patients and visitors. See the story on this page.



A REGIONAL MEDICAL CENTER

words gives the logo a high-technology image. This image is symbolic of the high technological reputation that Saint Cloud Hospital has established

throughout Central Minnesota. The warm gray color and typestyle suggest a high-touch image — one that is business-oriented, yet soft and caring.

"We tried to create a package that would give Saint Cloud Hospital a business-like look with a high-touch image in color and type choice," said Roger Oberg, vice president of marketing and planning.

The design ideas for the new logo were supplied by the hospital's advertising agency, Stockinger Blair and Scott. The management staff, executive council and the board of trustees used them as guidelines to create the new logo. Since its approval in

March it has been and will continue to be adopted throughout the year in several ways.

All brochures, flyers, posters and publications will have a standard format including the logo. Letterhead, envelopes and business cards will also implement the new change.

"It is a functional logo that can be applied to the departments and units of the health care corporation as it evolves," according to Jeff Blair of Stockinger Blair and Scott.

"I think the logo has been successful in being noticed by the public," Oberg said. "It gives the hospital image and promotional materials a fresh, updated look."

Written by Chris Hanson

Play ball!

SCH employees flock to field for summer fun

All work and no play? No way! For about 40 Saint Cloud Hospital employees, play was in the form of softball this summer. Once the suits, scrubs, dresses and uniforms were shed, and different uniforms were donned, hard-hitting, fast-paced fun provided an after-work outlet.

The 18-member hospital men's team played in the St. Cloud Industrial League, where all the members of each team had to work for the same employer. The team members have played together for six years and continue to make an impressive showing. In past years the team has won the lower division league championship and also competed in the Industrial Division B State Championship.

"This year was an up and down year," said Chuck Chmielewski, team manager. "One week we would play well and the next week we'd play poorly." A highlight of the season was the June 23 win over the Press Bar, 27-4.

The team prides itself on its defense but is probably better known for its positive attitude. "Softball is kind of a family thing," he said. "The wives and children come and cheer us on, and we plan picnics and parties for everyone."

"We're out there to have fun," he

Hospital picnic proved fun for employees, volunteers and families

Lots of people, good food, fun and sunshine were the main ingredients that made the Saint Cloud Hospital picnic a big success.

More than 1,600 employees and their families joined in the festivities at Wilson Park June 6 as the temperature soared to a record-breaking 97 degrees.

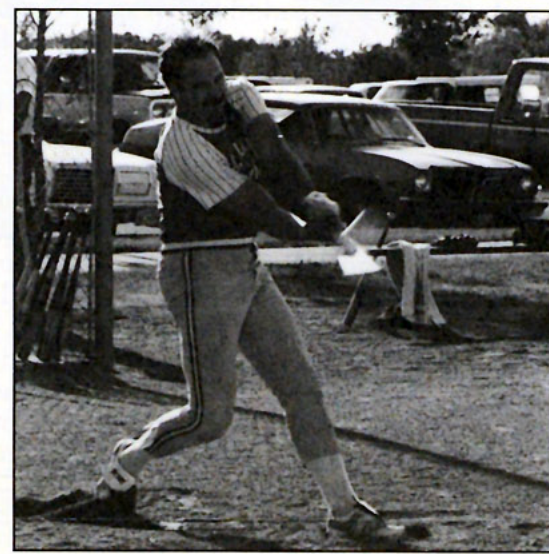
Many joined in activities such as bingo, softball, volleyball, horseshoes, sack races, a nickel dig and more. The Mountain Dew Action Crew, Mikal Jay's Juggling Show and the KCLD video van entertained spectators throughout the afternoon.

A tasty menu of franks on a bun and grilled chicken with coleslaw, potato salad, baked beans, relishes and cookies was served.

Employees and their families registered to win door prizes all day. Winners received items such as a barbeque grill, electric wok, coffeemaker, cooler, fan and much more.



ABOVE: Kari Olson, administration office, displays her winning form as she fields a ball during one of the women's softball team's games.



RIGHT: BATTER-UP! Team member Roger Oberg, administration, takes a swing at scoring a home run.

continued. "That's the key. It's really just a fun group of guys."

And what will the team concentrate on for next year? "Getting the personnel department to hire some power hitters," Chmielewski jokingly chuckled.

The Saint Cloud Hospital

18-member women's team began its second season with about 50 percent of the team being new members. The team played in the Sauk Rapids Women's League with seven other teams.

The philosophy of fun proved true for the women's team also.

"The whole team is a great bunch of women," said Dean Anderson, who along with Joe Erkens coached the team. "We could always count on everyone to be there and to put in a real effort."

Outside of obtaining new jerseys, the most memorable moment of the season was the July 1 game against DeZurik, when both teams braved the wind and the downpour in order to play. The hospital team came out on top, 8-7.

"It's fun to win games," Anderson said, "but the best part of playing together is the long-lasting friendships that are established."

Kari Olson, team member, echoed Anderson's comments. "It's really nice to be able to be with the people you work with outside of a work atmosphere," she said. "The people are fun to be around."

And what will the women's team work on for next year's season? "We'll try to win a few more games," Anderson chuckled. "Possibly win the district and state. But whatever happens, we'll keep building the team."

Both softball teams would like to express their thanks to the Saint Cloud Hospital and the Personnel Activities and Advisory Committee for sponsoring and supporting the teams.

Written by Karen Steele



On your mark, get set, go! Running races was one of the activities planned for children at the picnic.

RIGHT: Bingo was one game that involved a little concentration.



LEFT: Brenda Ackermann, administration office, pitched a game of horseshoes.

Sponsorship of schools deemed important at SCH

Med tech school advantageous for both hospital staff, students

The Saint Cloud Hospital School of Medical Technology began in 1948 for the purpose of training medical technologists for Central Minnesota. There were no schools of this kind in the area at that time.

"We are accredited by the American Society of Clinical Pathology," said Jane Ceynar, program director at Saint Cloud Hospital. "Before 1960 a student was required to have two years of college plus an internship. As of 1960, a bachelor's degree was mandated which includes three years of college plus an internship."

"Since 1975 we have had the two plus two integrated program at Saint Cloud Hospital," Ceynar said. "This means our students study two years at a university and come to us for four quarters of clinical experience. (The program at Saint Cloud Hospital is affiliated with St. Cloud State University.)"

"We have an advantage here because many schools have closed," Ceynar said. "We have the opportunity to teach and evaluate students and have first choice for employment."

"But our biggest advantage is that our students keep us motivated to be current in the field," Ceynar said. "Students are asking questions, challenging us and bringing updated knowledge from the classroom. As technologists we have to keep up."

The school is accredited for an enrollment of 12. There have been six to eight students enrolled, but in the last five years four to five students have been trained per year.

"Enrollment has been lower because responsibility and stress have increased in the laboratory due to the acuteness of the patient," Ceynar said.

Recruitment is done by medical

technologists going to college fairs, high schools and grade schools. Students who qualify for enrollment at Saint Cloud Hospital are those who have made a commitment to a major in medical technology. The program director at the university screens the student through an application form.

"We look at the grade point average and would like at least a B average," Ceynar said. "We make sure they have the proper classes and have good references. They are then interviewed by Dr. Yomtovian (a pathologist at SCH) and me."

The national accreditation agency sets the standards of prerequisites and classes.

Students doing clinicals work with all technologists on the day shift in different departments of the lab. These include hematology, bacteriology, chemistry and the blood bank.

"We try to begin the hands-on training by the second week with exposure to patient specimens always under the supervision of a technologist," Ceynar emphasized. "Technologists are with the students throughout the program until graduation."

Students take a national certification exam of 200 questions. Minnesota has always ranked above the national average. "Our students traditionally are 10-15 points above the national average," Ceynar said. "The more we teach them, the better they do and the prouder we feel about our accomplishments."

Demand for technologists is great. One hundred percent employment is possible after graduation if students are willing to go anywhere. "We hire 33 to 50 percent of our graduates," Ceynar said.

Written by Anaclea Walters



Setting up Sed Rates are only part of Joseph Wright's responsibilities as a medical technology student at SCH.

X-ray technology students receive complete education on hospital campus



Students Annette Klaphake and Darice Muhlbauser prepare a patient for a stomach X-ray using a fluor.

Radiography is an art and a science which provides a service to people who are ill or have been injured. Radiographic education is the total planned program of teaching and learning through which the student may gain the understanding, skills and attitudes necessary for the practice of professional radiography.

"Saint Cloud Hospital School of X-ray Technology was organized in 1938 by the Sisters of the Order of St. Benedict," according to John Falconer, program director of the Saint Cloud Hospital school.

In 1942 the school was listed as an approved school for graduates to be tested by the American Registry of X-ray Technicians. The American Medical Association gave full approval to operate a school of X-ray Technology under a more formal curriculum in 1947. During the same year, lay students were accepted into the program.

The radiography school at Saint Cloud Hospital is a two-year certificate program taught completely at the hospital. Falconer is responsible for the administrative aspects as well as teaching the radiologic science courses. Pam Scheel, clinical instructor, teaches all aspects of routine and common radiographic procedures from classroom and lab to clinical performance evaluation. Two full-time nurses and one part-time nurse share teaching methods of patient care, and the circulatory system. Film processing and processor function and maintenance is taught by Mike Lepinski who is responsible for all of the film processing in radiology.

Of the sixteen subject areas that make up the curriculum in medical radiography, the majority of time and learning takes place when the

students are with the technologists and staff members that make up the radiology department. Through the technologists' experience, the students can see a variety of ways to deal with patients and procedures most effectively.

"We're at an advantage here," Falconer said, "because there are very few schools in the state. There is a need, more so now than just a few years ago, to generate technologists for area hospitals and clinics as well as Saint Cloud Hospital."

"There is not a large turnover at the hospital or area clinics, but the addition of staff keeps technologists in demand," Falconer said. More radiographers are moving into new or expanded service areas within radiology. Large cities like Boston are offering enticing benefit packages to the technologists due to the shortage across the nation.

Students who qualify for acceptance should have a strong high school background in math and science. About half the students come right from high school and the rest have taken some college courses.

"We are looking for a compassionate student who is a humanitarian first but has the technological ability to understand equipment and procedures," Falconer said. "Above all, the technologist must have a high regard for the patients and their needs."

The 24-month program allows students a three-week summer vacation, nine months of classroom study and flexibility in doing competencies and procedures.

Classes are in the afternoons while mornings are spent with the **X-ray technology**, page 4

Interns have become valuable addition to SCH staff

About 16 departments at Saint Cloud Hospital employ students for internships. Some of these departments include: speech pathology, marketing, therapeutic recreation, nursing, Corporate Health Systems, occupational therapy, public relations and others. Whether interns are a regular part of a department's operation or only occasional, supervisors agree that internships are beneficial for students and staff.

The alcohol and chemical dependency (A & C) unit usually has three interns per quarter. In cooperation with St. Cloud State University (SCSU), interns come to Saint Cloud Hospital from the chemically dependent counselor certificate program or the master's degree program in rehabilitation counseling or community counseling. Occasionally an intern from the Twin Cities is accepted.

Interns who qualify for the A&C unit are those who have finished their college course work and have an interest in chemically dependent people and their families.

"Many have experienced a background of chemical dependency as well as academic counselor training," according to Jim Forsting, manager of the A&C Center at Saint Cloud Hospital.

The social services department also has interns regularly. Interns who come to this unit are either from SCSU or the College of St. Benedict. These students have social work backgrounds and are

generally in their last quarter or semester of school.

"Two main goals are set for our interns," said Clayton Skretvedt, manager of social services at SCH. "First the student goes through a general orientation at SCH and becomes acquainted with the variety of specialty areas we work in. Secondly, they choose a primary unit they want to be involved in. Here is where they will spend 90 percent of their time."

Interns who qualify to work in social services at SCH must have a genuine desire to help people, possess a certain level of maturity and good personal judgment, and must be confident yet not artificial. Sensitivity to people's struggles combined with the professional ability to not take problems home at night is also necessary.

"Primarily we want to help the student integrate classroom theory with practical experience," Skretvedt stressed. "Helping the intern develop skills and abilities as a social worker is, overall, our chief goal."

During the summer months, interns are employed in the therapeutic recreation department at SCH. A contract with SCSU and Mankato State University (MSU) provides the hospital with recreation major students or those with a minor or emphasis in therapeutic recreation. One quarter of internship is required for these students.

"When I interview a student I'm mainly looking for someone who is empathetic," said Dan



Interacting with patients is a big part of therapeutic recreation intern Kim Anderson's job.

Baumgartner, therapeutic recreation coordinator at SCH. "I'm interested in finding out their attitudes toward mental illness and chemical dependency because these are the areas they'll be working in."

Benefits of the internship programs flow both ways. Students bring fresh ideas and perspectives to share with staff. New therapies and theories learned in the classroom keep staff updated.

On the other hand, interns are treated as regular staff members and can gain practical experience. "There is mutual sharing and stimulation for my own staff," Skretvedt said.

In the A&C unit interns assist counselors and facilitate groups. In the social services department they are challenged by the broad spectrum of cases they see.

Dan Baumgartner admits his

interns are a bit surprised by the diverse activity he encourages them to be involved with. When equipment breaks down, interns learn how to repair it. If the horseshoe pit needs raking, interns learn that staff members take care of it. "Last week we re-covered the pool table," Baumgartner quipped. "We are our own maintenance crew and interns are surprised to find that out."

Interns become an integral part of the department in which they work and are treated as staff members. There is a big advantage for these students in the job market because practical experience cannot be read about. Saint Cloud Hospital gives interns the opportunity to have an edge when seeking employment.

Written by Anaclea Walters

X-ray technology —

Continued from page 3
patients. In the beginning, each student has a two-day orientation, three days of passive observation and three weeks becoming acquainted with all areas. After that a rotation system begins allowing students one week in each specific area to learn at a gradual pace with increasing responsibility toward complete competence in each procedure and under many different circumstances.

"Students have the advantage of seeing all aspects of radiology here," Falconer said, "when they are finished with the two-year program, we are confident about their achievements in learning."

Our graduates' registry scores are on the same level of the highest scoring in the nation," Falconer said. "Since I came here in 1971, everyone who has wanted to have a job in X-ray has found one."

Written by Anaclea Walters



Lori Kurowski, RN, bids farewell to the old maternity unit with a swing of a sledgehammer.

support in our efforts to grow and meet the needs and desires of our community."

Written by Anaclea Walters

Maternity unit renovation underway

Major renovation of the Saint Cloud Hospital maternity unit began June 24.

In order to accommodate the extensive reconstruction process which is necessary for expansion, the nursery, maternity unit and gynecology patient unit were all relocated to 5 northwest where obstetrical services are being provided without construction interruptions.

Labor and delivery rooms will continue to be on 3 south throughout the renovation period. Complete and safe access to these rooms will always be available. Baby, mother and father will be accompanied by a nurse to the relocation area after delivery, where the baby and mother will remain until discharged.

"It's important to understand that although the unit has moved in order to expand and grow, all elements of the unit will remain

the same," said Jane Blee, manager of maternal child services. "Patient comfort and safety will remain the same during the relocation period and the parents can have the babies with them as much as they like."

The renovation has been initiated to bring about additional positive changes in maternity care. When the construction is complete in 12-14 months, 28 single, large child-bearing rooms will be available. The personalized service will provide many of the obstetrical options that Central Minnesota mothers have requested. Several of these options, including the use of birthing beds, are available during the course of construction.

"Our growth will be a positive experience for everyone involved," Blee said. "Our mothers and babies will continue to be especially cared for and their needs will always be our primary focus. We ask for patience and

President's top priority: patient satisfaction

We have all enjoyed the benefits of a lovely Minnesota summer. While many Minnesotans have been vacationing, Saint Cloud Hospital's (SCH) staff has been busy working on several projects I would like to comment about.



John Frobenius president

During the last few months, many of our patients have been receiving telephone calls or visits from some of the staff people at SCH. Through this activity we are able to continue to keep close to our patients, to understand their evaluation of services of Saint Cloud Hospital, and to learn ways that we can improve our services. During spring and summer, hospital personnel have been conducting meetings to accomplish several tasks: to take the next logical step in the evolution of our culture, to build on our past strong traditions and to help the organization become more innovative and even more service-oriented.

As a result of this effort, we have taken a fresh look at the organization of the hospital — not necessarily in the terms of reporting relationships but in terms of the basic functions of our jobs. In essence, the important people at Saint Cloud Hospital are the people who care for patients and those who support the caregivers. At times in the past, we have let the various policies, procedures and structure of the hospital get in the way of performing those two basic tasks. Our current efforts are directed to even more strongly committing ourselves to the services we provide for our patients.

The people that choose to come to Saint Cloud Hospital know that we are technically competent. Quite frankly, they believe that most hospital personnel in any community hospital are technically competent. What we are judged on is our interpersonal skills — how we relate to our patients. While we face an ongoing challenge to continue to keep technologically current, we also face a continued challenge to make sure our patients are satisfied with our services.

During this time we are keeping ourselves closely guided by three basic goals. They are:

1. Everyone we serve perceives they receive the best possible care.
2. Central Minnesota residents (and beyond) believe that Saint Cloud Hospital and Saint Benedict's Center are outstanding care institutions and are the residents' chosen providers.
3. Employees are proud to be associated with us.

We will continue to dedicate ourselves to these goals which are consistent with the Benedictine tradition of Saint Cloud Hospital. "To treat the sick — as if Christ himself" is a basic principle of Saint Cloud Hospital and St. Benedict's Center.

Sometime during the last few months you may have noticed Saint Cloud Hospital's new logo. That logo (see story, page 1) brings a new look to most of our published materials. The new logo, which is a simple square with a Benedictine cross at the center, gives us flexibility in identifying not only the hospital, but many of the hospital's other divisions and their centers of excellence. The hospital stationery will continue to identify a number of centers of excellence operated by Saint Cloud Hospital, the sponsorship of our hospital, and our affiliation with Voluntary Hospitals of America.

Written by John Frobenius
president
Saint Cloud Hospital

Don't forget . . .



Saint Cloud Hospital will be going smoke free on Nov. 19, 1987 (D-Day). Patients and visitors will be asked not to smoke at SCH after D-Day. Exceptions will be made by having smoking areas for patients on the mental health, and alcohol and chemical dependency units and a room on the first floor for visitors.

The hospital dining room (except section D) and coffee shop have been smoke free since June 19, 1987. And as we approach Nov. 19, gradual restrictions are being placed on smoking areas for employees.

Beacon Bits

Corporate Health Systems changes name

Corporate Health Systems, a subsidiary of Saint Cloud Hospital, has changed its name to Health Systems Institute. The change was made because it better reflects all the services offered.

Dentist elected to office

Dr. John Collier was recently elected president-elect of the Minnesota Association of Pediatric Dentists for the June 1987-June 88 term. Dr. Collier is a pediatric dentist on the medical staff at Saint Cloud Hospital and in private practice in St. Cloud.

A&C unit manager admitted to nomineeship in ACATA

James L. Forsting, M.S., C.C.D.P., manager of the alcohol and chemical dependency unit at Saint Cloud Hospital, has been admitted to Nomineeship in the American College of Addiction Treatment Administrators (ACATA).

Admission of a candidate to Nomineeship is accomplished only after a thorough application and review process. The ACATA is a professional society dedicated to promoting excellence in management of addiction treatment programs.

Physician passes radiation oncology boards

The Saint Cloud Hospital takes pride in honoring Dr. Gregory E. Meyers for passing the radiation oncology boards June 10, 1987 in Louisville, Ky. Dr. Meyers is a radiation oncologist on the medical staff at Saint Cloud Hospital and a member of Central Minnesota Radiation Oncology, LTD.

Health Systems Institute receives grant

Health Systems Institute, a subsidiary of Saint Cloud Hospital, was recently awarded the Eagle's Max Baer Heart Grant in the amount of \$5,000.

The grant will be used for a program which helps promote healthier hearts. Lori Long and Bernie Maus, health promotion specialists, will coordinate the program which emphasizes nutrition education and walking.

Since 51 percent of the deaths in the tri-county area are attributed to cardiovascular disease, the goal of the program will be to stop heart disease before it has a chance to start.

SCH Auxiliary art exhibit

Saint Cloud Hospital Auxiliary sponsors an art exhibit in the hospital's main corridor each month. Exhibiting watercolor paintings during August are Pat Honer, Ethel Boyle and Carole Otto, all of St. Cloud. This artwork can be seen and purchased during gift shop hours from 9 a.m. to 8 p.m. weekdays, from 10 a.m. to 5 p.m. Saturdays and from noon to 4 p.m. Sundays.

StayWell coordinator honored



American Lung Association of Minnesota President, Norman G. Hepper, M.D. and Kay Hanson.

Kay Hanson, StayWell coordinator at Health Systems Institute, a subsidiary of Saint Cloud Hospital, was recently awarded the American Lung Association of Minnesota "Smoking or Health" award for 1987.

Hanson was honored because of her work coordinating Corporate Health Systems' Freedom From Smoking program, for her membership on the Task Force for Tobacco-Free Schools and for her membership on the Smoking or Health committee.

Saint Cloud Hospital

Beacon Light

August 1987



At Your Service:
SCH now shuttles,
escorts patients to
their destinations

See story on page 1



Hospital participates in local festival parade



St. Cloud's Wheels, Wings and Water Festival was one of the biggest events of the summer in Central Minnesota.

Thousands of people turned out for the various activities held between July 9 and July 12.

The largest event was Saturday's parade which drew an estimated 35,000 people. For the second consecutive year, Saint Cloud Hospital had a float in the parade.

President John Frobenius and senior vice president Sister Paul Revier rode in a car which pulled a colorful float carrying a variety of hospital personnel including critical care nurses, a volunteer and a junior volunteer. The float's theme was "We Feel Good Helping You Feel Better."

Beacon Light

1406 Sixth Avenue N. St. Cloud, MN 56301

August 1987 Vol. 38 No. 7

Address Correction Requested

Saint Cloud Hospital, founded in 1928, is a 489-bed hospital sponsored by the Sisters of the Order of St. Benedict and the Diocese of St. Cloud. Saint Cloud Hospital adheres to the Ethical and Religious Directives of the Catholic Church in providing health care services to the community it serves.

Saint Cloud Hospital is fully accredited by the Joint Commission on the Accreditation of Hospitals (JCAH).

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PRESIDENT:

John R. Frobenius

EDITOR AND SENIOR PUBLICATIONS

COORDINATOR:

Diane Hageman

PUBLICATIONS COORDINATOR:

Anaclea Walters

INTERNS:

Karen Steele and Chris Hanson



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Saint Cloud Hospital
Public Relations Department
1406 - Sixth Avenue N.
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